

Timely and effective care in hospital emergency departments is essential for good patient outcomes. Delays before receiving care in the emergency department can reduce the quality of care and increase risks and discomfort for patients with serious illnesses or injuries. Waiting times at different hospitals can vary widely, depending on the number of patients seen, staffing levels, efficiency, admitting procedures, or the availability of inpatient beds.

The information below shows how quickly the hospitals you selected treat patients who come to the hospital emergency department, compared to the average for all hospitals in the U. S.

- More information about timely and effective care measures.
- Why emergency department care measures are important.
- Current data collection period.

**Timely Emergency Department Care**

**QUINCY MEDICAL CENTER**

114 WHITWELL STREET  
 QUINCY, MA 02169  
 (617) 773-6100



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Map and Directions

**NEW** Average (median) time patients spent in the emergency department, before they were admitted to the hospital as an inpatient  
*A lower number of minutes is better*

313 Minutes<sup>2</sup>

**NEW** Average (median) time patients spent in the emergency department, after the doctor decided to admit them as an inpatient before leaving the emergency department for their inpatient room  
*A lower number of minutes is better*

140 Minutes<sup>2</sup>

**NEW** Average time patients spent in the emergency department before being sent home  
*A lower number of minutes is better*

146 Minutes

**NEW** Average time patients spent in the emergency department before they were seen by a healthcare professional  
*A lower number of minutes is better*

7 Minutes

**NEW** Average time patients who came to the emergency department with broken bones had to wait before receiving pain medication  
*A lower number of minutes is better*

53 Minutes

**NEW** Percentage of patients who left the emergency department before being seen  
*Lower percentages are better*

1%

**NEW** Percentage of patients who came to the emergency department with stroke symptoms who received brain scan results within 45 minutes of arrival  
*Higher percentages are better*

Too few cases

**Preventive Care**

Hospitals and other healthcare providers play a crucial role in promoting, providing and educating patients about preventive services and screenings and maintaining the health of their communities. Many diseases are preventable through immunizations, screenings, treatment, and lifestyle changes. The information below shows how well the hospitals you selected are providing preventive services.

- More information about timely and effective care measures.
- Why preventive care measures are important.
- Current data collection period.

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**NEW** Patients assessed and given influenza vaccination  
*Higher percentages are better*

97%<sup>2</sup>

**NEW** Patients assessed and given pneumonia vaccination  
*Higher percentages are better*

97%<sup>2</sup>